

KIM STREATER

Randallstown, MD * 443-800-9534 * KimStreater@gmail.com

*Social Services * Case Management * Administration * Counseling*

PROFESSIONAL SUMMARY

Reliable professional with experience and training in the social work field to include case management, crisis intervention, home and office assessments, and participation in treatment plans. Strong background in counseling at-risk youth and individuals with mental health and substance abuse issues. Excellent client evaluation skills and the ability to locate and promote appropriate community services for clients. Proven ability to quickly establish excellent working relationships with clients.

CORE COMPETENCIES

- Excellent written & oral communication skills
- Able to handle a diverse range of projects
- Able to adjust to diverse environments
- Problem solver with keen attention to detail
- Quick learner & dependable team player
- Proficient in Microsoft applications
- Experience counseling youth & young adults
- Experience working with disabilities
- Successful link between clients & services
- Clinical & community outreach experience
- Client education & treatment planning
- Background in case planning & management

EDUCATION

- **Masters in Social Work**, Howard University, Washington, DC, 2006
- **Bachelor in Social Work**, Coppin State University, Baltimore, MD, 1998

PROFESSIONAL EXPERIENCE

Student Life Counselor

The Park School of Maryland, Baltimore, MD

9/2015-4/2016

Selected Accomplishment

- Successfully recommended a more stringent identification policy for student pick-up at the Seed School that was ultimately implemented for student safety

Responsibilities

- Taught, developed & implemented effective life skills programs in the resident hall
- Taught programs such as Character Education & Model of Care that encouraged responsibility
- Ensured the overall safety and security of all students residing in the school dorms
- Completed monthly reports, attended weekly school meetings & maintained daily grading evaluations

Correctional Officer

Baltimore Division of Correctional Services, Baltimore, MD

8/2010-11/2014

Selected Accomplishment

- Suggested a policy which is now a written mandate that assigns more difficult posts to officers who are at the start of a tour (consecutive days of work) as opposed to officers who are at the end of a tour, for safety purposes

Responsibilities

- Supervised inmates, maintaining control, safety and order in State of Maryland correctional facilities
- Made thorough 30 minute patrols/rounds of inmate living and working areas and completed inmate counts at regular and irregular intervals

- Maintained & updated log books with current information concerning inmate movement and behavior, while maintaining inmate confidentiality

Community Support Specialist

St. Agne Hospital, Baltimore, MD

9/2009-6/2010

Responsibilities

- Provided case management services to homeless individuals with mental health/substance abuse issues
- Liaison for consumers navigating programs such as Medicaid & the Baltimore City Housing Program
- Discussed & explained the SSI application process & requirements to consumers deemed ineligible
- Completed bi-weekly assessments & monthly progress notes and reports within agency timeframe
- Referred clients to outpatient mental health clinics, drug treatment programs, and homeless shelters
- Provided clients with weekly food and clothing vouchers while following HIPAA regulations

Support Specialist

Emerge, Inc., Columbia, MD

7/2007-9/2009

Responsibilities

- Provided case management services to individuals with physical or/and mental disabilities
- Assisted individuals with budget management, behavioral modification & communication building
- Completed monthly reports and daily logs using agency software application programs
- Regularly made home and office visits to complete weekly assessments

Case Manager

RCI Therapeutic Foster Care, Baltimore, MD

5/2006-6/2007

Responsibilities

- Notified local Department of Social Services on changes affecting children in the foster care system that could result in treatment plan revisions such as visitation plans.
- Liaison between parents and foster parents, helping parents assume a prenatal role when reunification was the permanency planning goal
- Assisted foster care parents in gaining access to services necessary for accomplishing case plan objectives
- Attended foster care review board hearings and court hearings on a monthly basis
- Participated in group supervision with team members to give/receive recommendations on cases involving clients ineligible for services from other organizations or in need of agency funds to prevent eviction or interruption of utility services

Case Manager

Maryland Dept. of Social Services, Baltimore, MD

7/1998-8/2004

Responsibilities

- Maintained a caseload of 40-50 cases with current and updated documentation of the child's mental, physical and educational assessments
- Provided case management and assessment to at-risk consumers by implementing Maryland COMAR regulations and policies
- Appeared for court review hearings in Baltimore City custody and guardianship cases
- Determined eligibility status of foster care homes & monthly stipends for Maryland Foster Care Unit
- Made recommendations to the court system for out of home placement of neglected/abused children